

23rd April 2018

Space Simplified Sdn. Bhd.
17-1 & 17-2, Jalan Nautika B U20/B,
TSB Commercial Centre,
40160 Shah Alam Sungai Buloh, Selangor.

Dear Ryan,

Letter of Appreciation for Space Simplified Sdn. Bhd.

I wanted to thank you and your firm for the dedication and successful construction of our new customer contact centre in KL. Throughout the course of the project, the Space Simplified team has displayed a high level of professionalism, dedication and commitment to quality. We were also impressed how your team worked together to find solutions to overcome challenges during the course of construction, and delivered unparalleled construction services which are consistently on-time and within budget.

We were impressed with how this project was executed with quality, care and attention to detail by providing valuable and ergonomic design solutions throughout the entire project. Throughout the construction, we also appreciated the open communication and availability from you and your team even after completion of the project, your team was committed and never failed to attend any of the maintenance services. It's clear that Space Simplified takes pride in its work and values their customers' ultimate satisfaction.

On behalf of the Board of Directors and staff of Shangri-la Customer Contact Centre, I wish to express our appreciation and gratitude to the successful completion project of Shangri-la Customer Service Centre. We further wish you continued success and look forward to working with you in the near future.

Sincerely,



Liaw Pooi Kuan
Director
Shangri-la Customer Contact Centre